ROUND HOUSE

PRE-VISIT GUIDE





Welcome to Round House! This guide will let you know what to expect when you come to visit us.

There is also information on our website under Your Visit.



You may enter through the **main entrance** or come up from the parking garage in the elevator when you come to Round House



You may bring your own headphones, earplugs, visors, fidgets, blankets, and communication devices for your comfort. The box office may also have headphones and fidgets you can borrow if you would like to ask for one.



If you need to get your ticket, go to the **Box Office** first. Signs will let you know which line is right for you. Will call means you already purchased a ticket, but need to pick it up. Walk in means you need to purchase a ticket. If you’re not sure, our staff is always happy to help!



We also provide **listening devices** at the Box Office
for people who need assistance to hear the play.



After you have your ticket, you can walk to the **lobby** to wait for the show to begin.



While you are waiting for the show, you can spend time in the **lobby**.



The **upstairs lobby** also has seating where you can relax.



If you are hungry or thirsty, you can purchase food and drinks at the **Jerry's Place**, in the downstairs lobby. There is also online pre-ordering available at roundhousetheatre.org/your-visit/jerrys-place/

No food is allowed in the theatre - so plan on eating in the lobby. Drinks in non-glass containers with tops are allowed in the theatre.





Restrooms can can be found in the lobby. The women's room is on the left side of the bar and the men's room is on the right side of the bar.



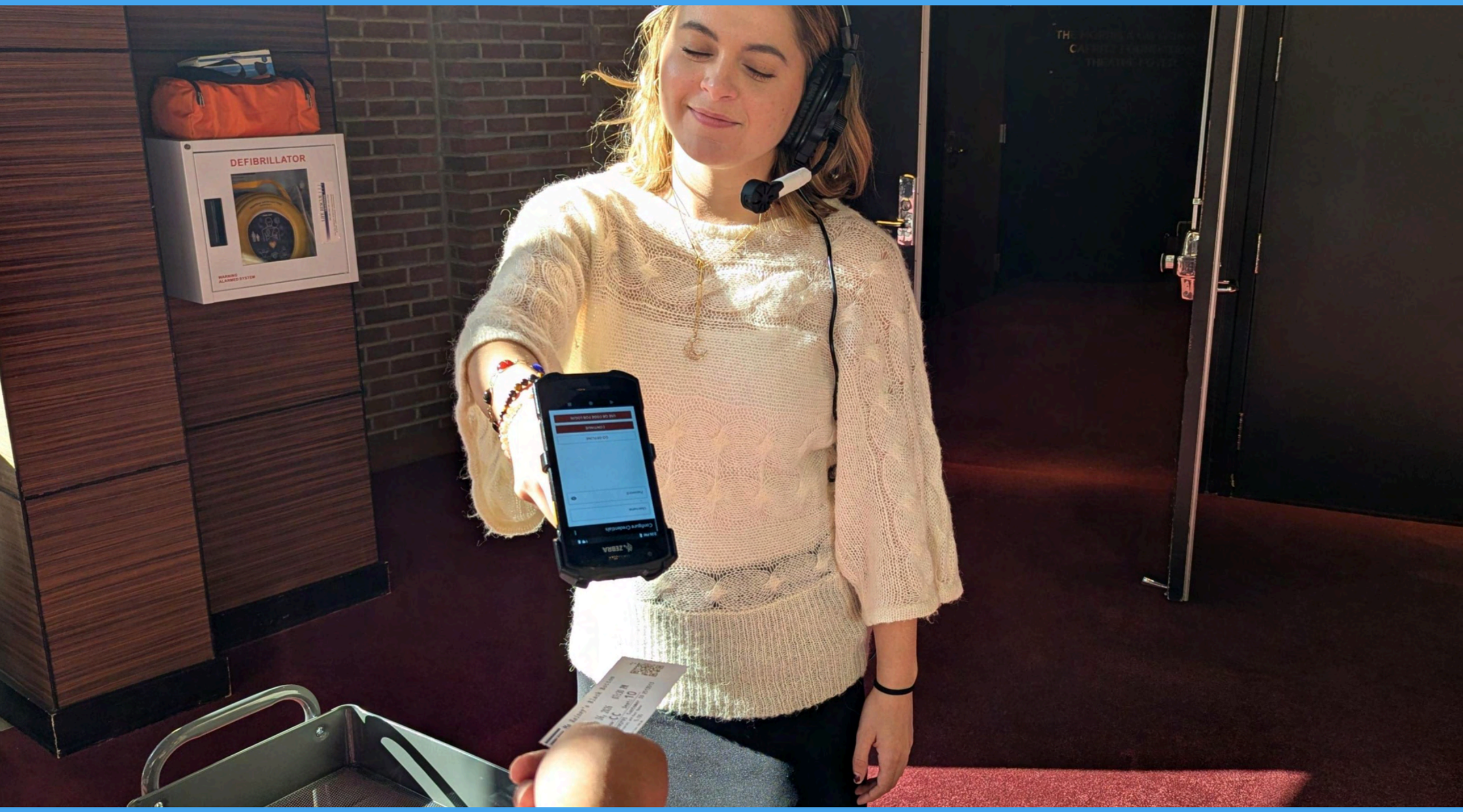
There is also a single-stall **family restroom** upstairs on the right.





If your ticket has "Balcony" written on it, your seat for the show will be upstairs. You can take the **stairs** or the **elevator** to go upstairs.

Before the show starts, the ushers will open the theatre doors. An usher will be at the theatre door to scan your ticket.



An **usher** will hand you a program with information about the show. There will also be ushers inside the theatre to help you find your seat.



Once you have found your seat, you can get comfortable! You can talk to your friends, read your program, and wait for the show to begin.



When the show is about to begin, the lights in the house start to dim, and a "Welcome to Round House" voice recording plays.



The voice recording will ask audience members to turn off their cell phones. If you need your phone, it is okay to leave it on, but please make sure it is on a setting that minimizes noises and lights that might disrupt the show.



While you are watching the show, you may leave the theatre if you need to in order to use the restroom or take a break. If you need to leave the theatre, leave quietly. You may not be able to re-enter right away. An usher will help you exit and re-enter the theatre.



The lobby or **patron lounge** are quiet places you can use if you need a break during the show. A video of the stage will be playing on TVs in the lobby and patron lounge, so you can watch the show from there too.



Some shows also have an **intermission** about halfway through the show. You can leave your seat, take a break, and get a refreshment in the lobby. Intermission is 15 minutes long. The ushers will tell people when it is time to return to your seat.



When the play is over, the actors will come out on stage and take a bow. Feel free to clap and cheer for them. The clapping and cheering can be loud. Sometimes audiences will enjoy a show so much that they stand up to let the actors know how much they loved it. When the actors leave the stage, the house lights will be turned up again and everyone can exit.



We hope you come back and visit us again soon!